

# Charlton & Jenrick<sup>LTD</sup>

*Best of British fires, fireplaces & stoves*

## **Infinity Remote iOS App Setup & Activation Instructions**



# **INFINITY**

## Introduction

This document will guide you through the process required to connect your Wifi enabled Infinity Fire to your home network so that you can control it using the Infinity Remote app on your smartphone.

## Requirements:

An Apple device capable running iOS Ver. 8.0 (2015) or newer.

## Minimum router specification

2.4GHz - 54g (802.11)

Recommended router specification  
2.4GHz - Wireless N (802.11N) or better.

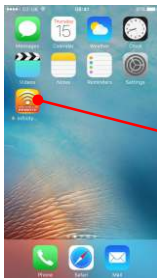
Note: If you have a weak Wi-Fi signal in the room where the fire is installed you may need to consider adding a W-Fi extender to your home network.

To download the app search for  
**Infinity Remote**  
at the App Store.



For more information goto

[www.charltonandjenrick.co.uk/brands/infinity](http://www.charltonandjenrick.co.uk/brands/infinity)



This icon will  
appear on the  
desktop after  
downloading the  
app.

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## INFINITY

Splash Screen  
(Displayed for a few seconds)



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## Tap to connect

YourHomeNetwork

Charlton & Jenrick >

Demo >

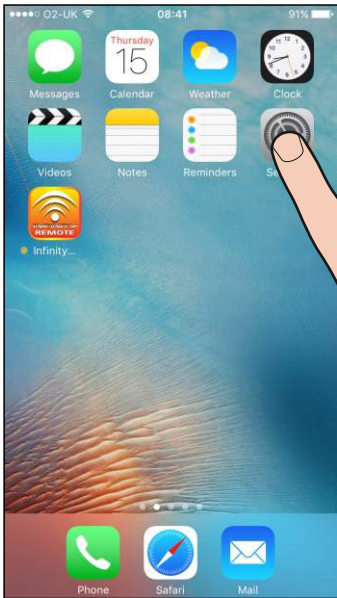
Add a new fire >

Select "Add new fire"

If you are not already connected to a fire you will be prompted to add one after a few seconds.

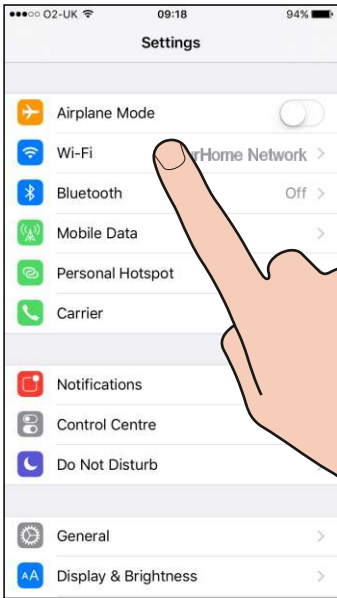


Tap the Home button as per instruction 1 above.



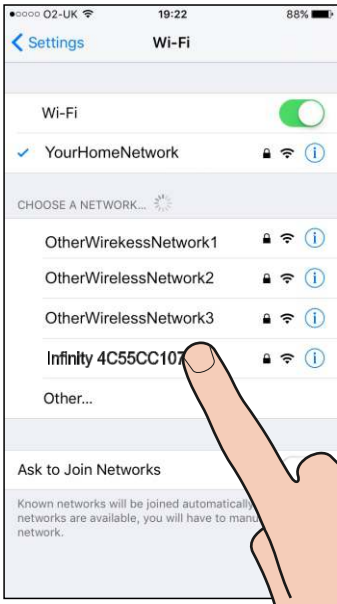
Tap the Settings icon.





Select Wi-Fi from the settings menu.





Select your fire from the list.  
Identified as **Infinity** followed by  
a serial number.



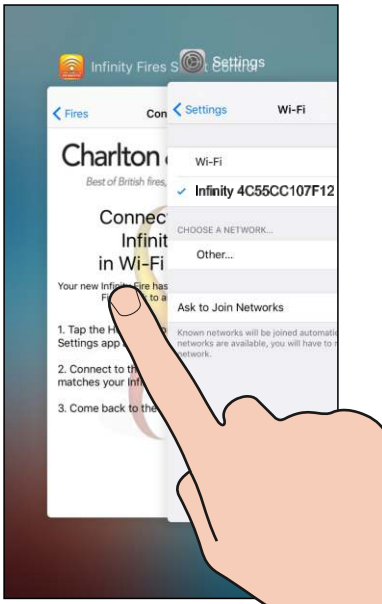
Enter the fire's access code as the password and tap **Join** (Found on the rear of the product card, packing box and on the Wi-fi Unit).



Your device is now connected to the fire.



Double tap the Home button.



Select the Infinity Fire app.

02-UK 11:38 80%

< Fires Set up Done

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## Set up your Infinity Fire

Direct connect [Why would I do this?](#)

Name your Infinity Fire

Lounge

Enter your Wi-Fi network name

YourHomeNetwork

Enter your Wi-Fi password

YourHomeNetworkPassword

Show password



Enter your home wifi network details and name your fire then tap **Done**.



The Infinity Fire is now connected to your home network. Double press the Home button.



Select Wi-Fi settings.





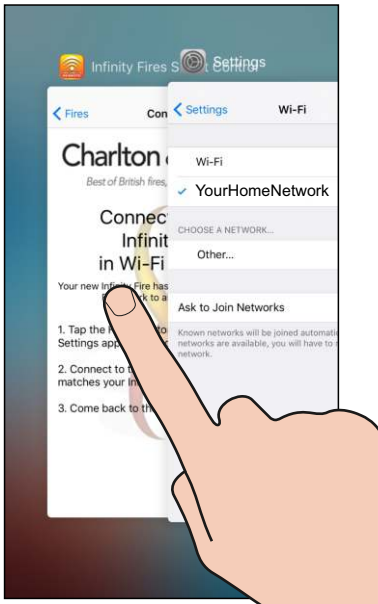
The default Wi-Fi should revert to your HomeNetwork. If not select it from the list.



Your smartphone is now reconnected to your home network.  
You can now control your Infinity Fire.



Double Press the Home button.



Select the Infinity Fire app.



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**INFINITY**

## Tap to connect

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Demo



Add a new fire



Lounge



Your fire will appear in the menu above. It might take a few seconds to appear.



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## Tap to connect

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Demo

Add a new fire

Lounge



Select your fire from the list of fires that you have already set up.

[Fires](#)

## Activate your fire's wifi module

First name

Last name

Fire serial number

Infinity 4C55CC107F13

Infinity access code

acbaa8d85c2c

House number or name

Postcode

Email address

Activation date

2017-03-01 11:39:50 +0000

I agree to the collection and

S  
C  
R  
O  
L  
L  
D  
O  
W  
N  


Complete the registration details  
to activate your fire.

02-UK 11:40 80%

< Fires

House number or name

Postcode

Email address

Activation date

2017-03-01 11:40:00 +0000

I agree to the collection and use of my personal data in accordance with the Charlton & Jenrick Privacy Policy

<http://www.charltonandjenrick.co.uk/privacy-policy>

I do not want the activation information collected to be used for direct marketing purposes

Skip OK



Click **OK** to complete Activation.  
If you **Skip** you will be presented this form again when you reconnect to the fire.



Congratulations you have successfully connected your Infinity Fire to the network.

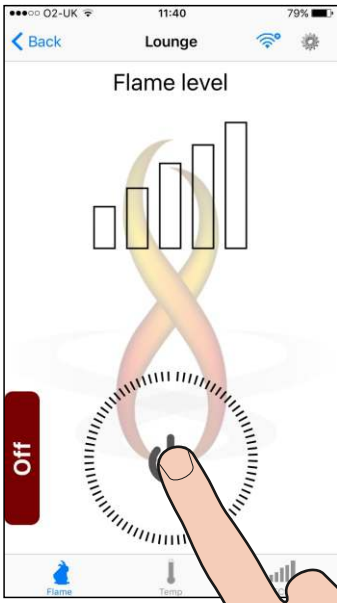
Please proceed to the next stage, starting the fire and calibrating the temperature sensor.


# Starting The Fire

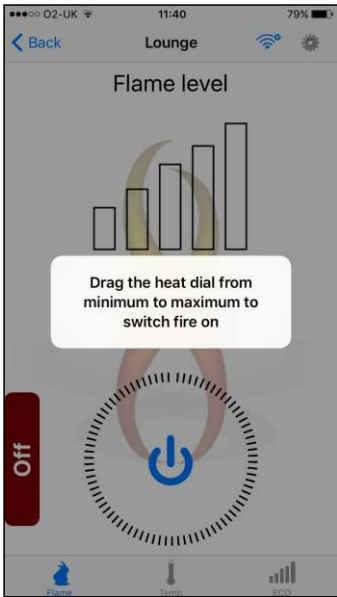


## **Note:**

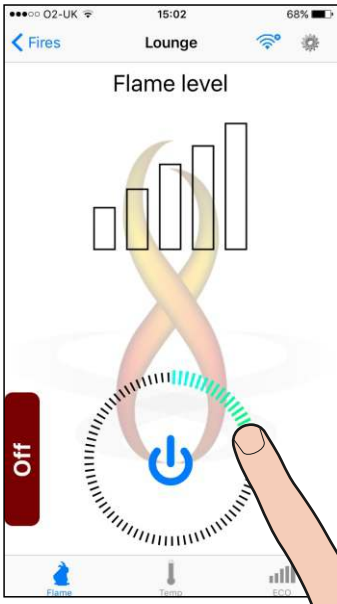
For Safety reasons there is a three stage process to start the fire as shown in the next three illustrations.



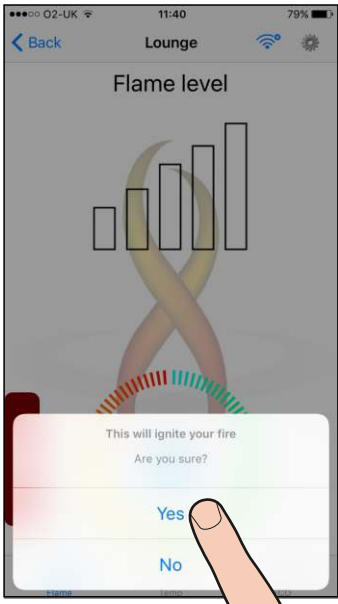
First tap the power symbol  in the centre of the dial.



The above message will be displayed for a few seconds.



Secondly drag the heat dial clockwise from minimum to maximum.

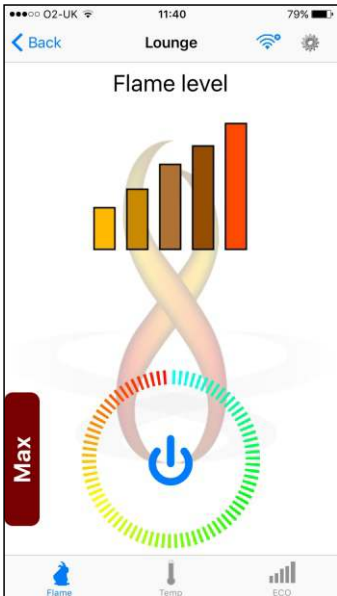


Finally select **Yes** and the fire will start the ignition process.

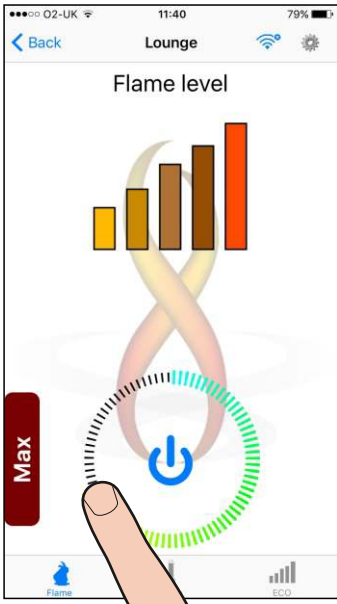


The fire will take a few seconds to start.



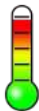


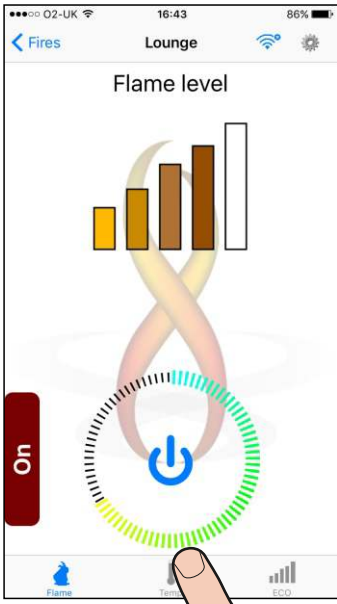
Once the fire has lit it needs time to warm up.



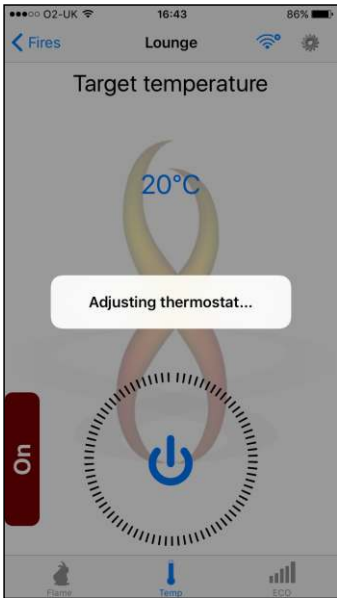
You can now take control of the fire and set the desired flame height or mode.

# Calibrating The Thermostat

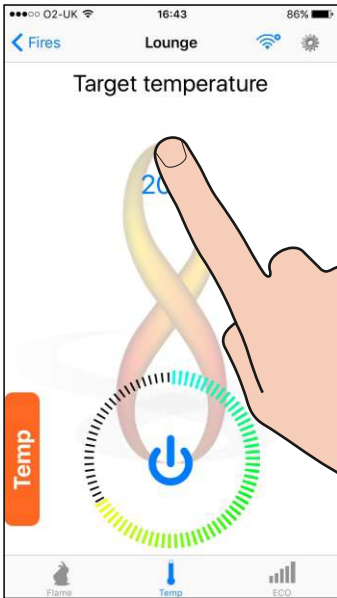




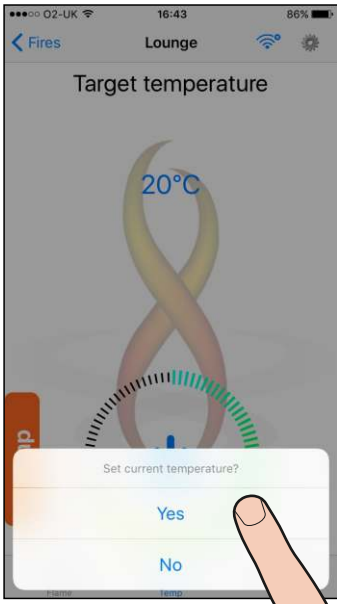
To calibrate the thermostat select TEMP mode by tapping the TEMP MODE  icon.



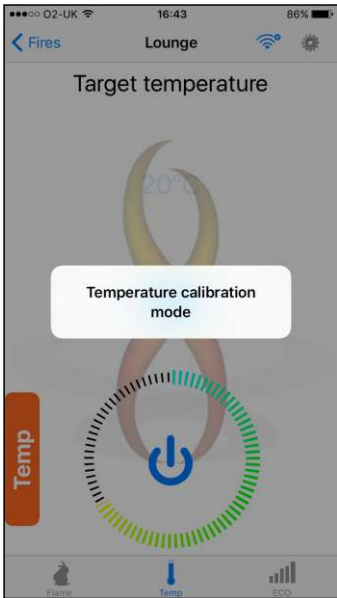
The app will adjust the thermostat to the target temperature.



Press and hold the **Target Temperature** area of the screen until the **Set current temp** message screen appears.

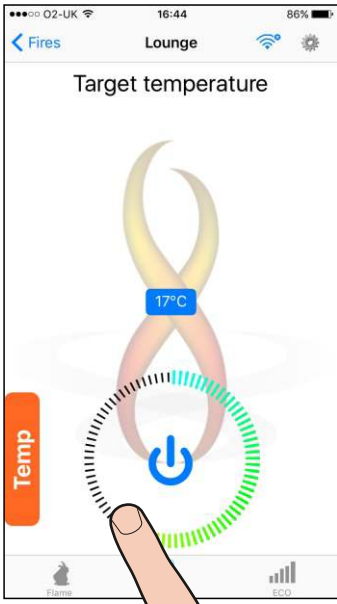


Tap **Yes** to set the current temperature or **No** to cancel.

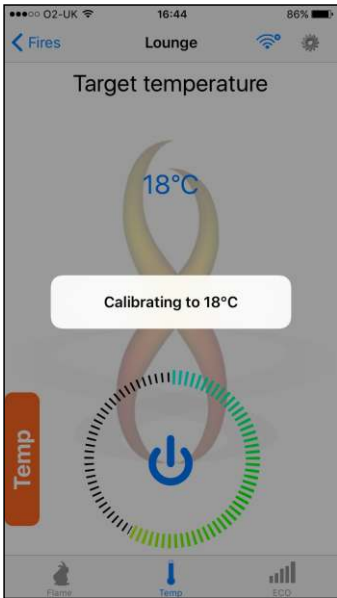


The app is now entering calibration mode.

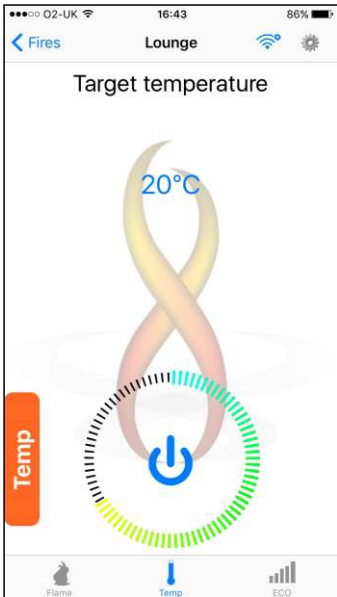




Now drag the dial marker around to set the current room temperature. Then lift your finger.



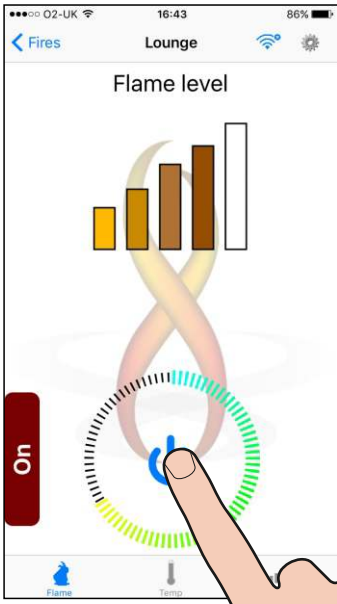
The thermostat will now be calibrated using the set temperature.




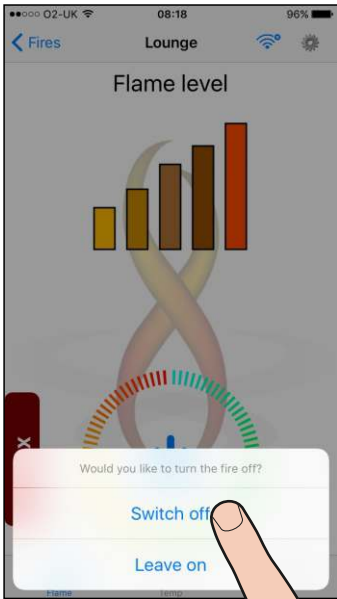
Your fire is now ready to use.  
You can re-calibrate the unit at  
anytime by repeating the  
procedure.

# Stopping The Fire

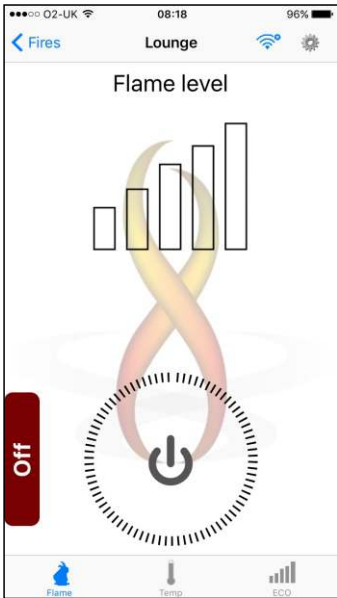




To stop the fire first tap the Power Button symbol 



Now tap **Switch off** to confirm.



The fire has now been stopped.

For more information on operating the fire please read the operating instructions.